

Navitat Adventure Guide Job Description

Currently Hiring: Zip Line Guide

Location: Barnardsville, NC, about 30 mins or 20 miles North of Asheville, NC.

Description: Navitat Canopy Adventures Staff provide customer service, instruct, and lead participant groups on our tree-based zipline tours, UTV trails, and various other outdoor adventure activities.

Job Types:

Seasonal (including limited opportunities to work through winter)

Part-time, Full-time

Summary of essential job functions:

- Responsible for guest safety, including:
 - Fit harnesses and helmets correctly and supervise the use of all personal safety equipment.
 - Conduct participant pre-screening and deliver safety orientation speech.
 - Provide specific continued monitoring of guest safety throughout guest visit
 - Ensure all course operations are conducted in accordance with safety standards.
- Provide excellent customer service to Navitat guests.
- Guide the progress of an assigned participant group through aerial adventures at great heights and at fast speeds. (300 feet up and 50+ MPH)
- Operate zip line braking systems.
- Grapple along cable systems to perform rescues, and re-dressing braking system components.
- Adhere to all Navitat policies and procedures.
- Attend ongoing training throughout the season.

Qualifications:

- Must be 18 years of age or older.
- Must have ability to remain focused on safety first, while consistently assessing risks.
 - Personal Cell phones are not allowed on guided tours, nor on the main operations deck
- Must have the ability to communicate clearly, correctly, and consistently to large groups and over radio communications throughout the day.

- Must meet all Navitat guest requirements: weight between 70 & 250 lbs. and have physical ability to perform all guide-related safety tasks (see website for other guest requirements.)
- Must pass initial guide training.
- Must be able to lead a group of 10 or more people at a time.
- Ability to work long hours and irregular shifts in a multi-task environment.
- Must have reliable transportation.
- Prior experience working in the outdoor industry is preferred.

Physical abilities required:

- Must have ability to work over sixty feet off the ground.
- Must be able to perform all technical rescues & course access techniques.
- Full range of overhead arm motion to pull two people along cable.
- Ability to walk and stand for a long period of times in all weather conditions.
- Must be able to lift 50 lbs unassisted.

Compensation:

Guided Trips: PAID per guided trip - btwn. \$27-58/ per trip depending on estimated duration of various adventures. IE: A mid-tier adventure guide makes 43.50 to guide the mountaintop tour (estimated time is generally 2 to 2.5 hours of total work). Guides are also tipped. Compensation, including tips, typically averages between 18.25 to \$24 / hr.

Hourly shifts - All staff will at times work in support of the guided tours, making an hourly wage of between \$15 and \$18/hour dependent upon the experience and skill level.

Additional Compensation: Staff may also be eligible for additional hourly rate increases based on certifications and be eligible for bonus and/or commission plans.

Benefits:

- Free access to the aerial adventures for you and friends/family during slow customer traffic segments.
- 4 complimentary trips to be utilized by friends and/or family with the opportunity to earn more throughout the season.
- Employee discount - %20 off all retail and concessions.
- Fun work environment, and being in the outdoors.
- Professional development.

- Opportunities for growth within the company.

Staff Hiring Timeline:

Training Work will **start** at the end of February 2024, and we will be hiring as needed throughout the 2024 season.

For more information, check out our website

at: <https://navitat.com/asheville-nc/> Please Apply using our online application at: https://docs.google.com/forms/d/e/1FAIpQLSdcHir9GIBr-rNDrg_fIWoe683REH9SivfQmngDpysdzmngcg/viewform?usp=sf_link. Please do not call or show up on site in regards to your employment upon filling out the application, Navitat hiring managers will contact you.